



FURNISTORE

in 2010

“Helping people set up homes
by promoting the re-use of furniture”



Furnistore in East Surrey Ltd 46 Holmethorpe Ave., Redhill, RH1 2NL.
10:00 - 4:00pm, Mon - Fri Phone 08450 544 089 enquiry@furnistore.co.uk
Charity No. 1117615 Company Number 5960870

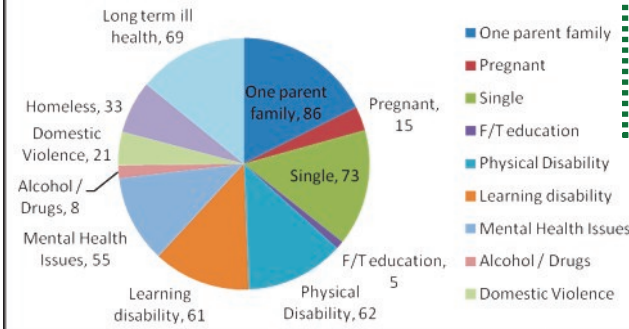
Mission Statement

To provide good quality furniture and household goods at affordable prices to families and individuals within East Surrey. By collecting no longer wanted items, we reduce the volume of domestic waste in landfills, while providing support and work experience for volunteers.

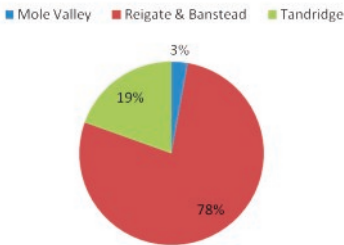
2010 Achievements

We delivered in excess of 3,000 items and appliances to 1,200 households. Approximately 75 tonnes was put into the waste stream. 500+ 'basic essentials' have been provided to households following our assessment. Free starter packs of essentials. 600+ items have been sold at a 50% discount. 200+ electrical items were PAT tested. Four volunteers have moved on to employment during 2010, and 10 have completed retraining and in part time education.

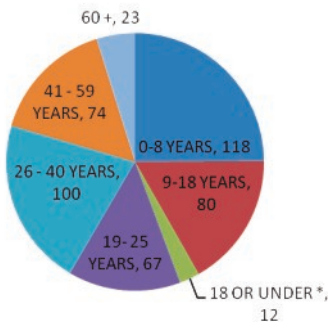
Issues facing our families



% Clients offered discount.



Age distribution of client families



The formal report on the website

The Statement of Financial Activities shows a revenue nature of £8,726 (prior year £10,000) and a capital nature of £3,275 (prior year £7,000). Total resources of £12,001 (prior year £17,000). The total reserves at the year end stand at £16,984. Free unrestricted liquid reserves amount to £16,984.

We are most grateful for £16,984 in grants received from the local authorities.

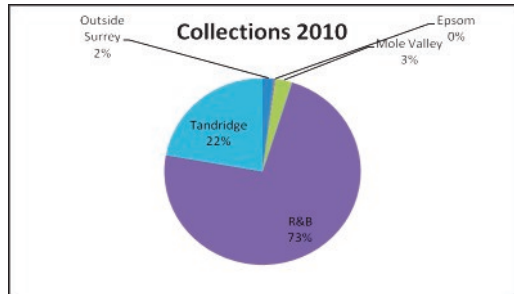
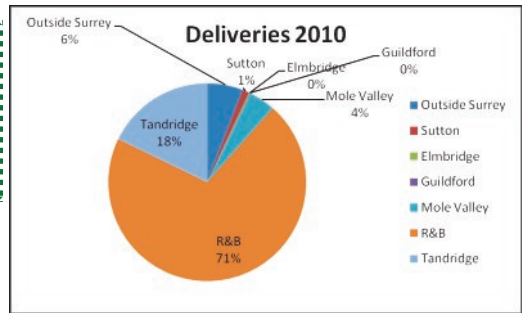
Items of domestic goods
 sold in East Surrey
 put into homes instead of
 being delivered free to 50+
 homes, along with 140
 items of circumstantial
 furniture tested for safety
 and put into paid
 use. One volunteer is now
 a professional

THANKS ARE DUE TO:-

Surrey County Council	Surrey Reuse Network
Reigate and Banstead Borough Council	Horley MOT centre
Tandridge District Council	Merstham Millennium Trust
The Henry Smith Charities	Surrey Community Action
John Beanes Charity	Loveworks.org
Surrey Community Foundation	Brenda Alleyne and David Jason of Segens Solicitors



Supported by
 Local Churches
 In East Surrey



Money Matters

Full and complete accounts can be found on our website www.furnistore.co.uk.

For the year of 2010 (prior year £16,950) and net realised outgoing resources of a total of £14,102 (prior year £10,951), making net overall realised outgoing resources of £3,148 (prior year £6,000).
 Grants and £15,283 in donations

We work in partnership with ..

Raven Housing Trust, Cherchefelle Housing Association, SADAS, ESDA, Welcare, CAB, V-involved, Next Step, Employability, Reigate and Banstead Volunteer Services, Tandridge Volunteer Services, Probation Service and the many projects run by the local churches

CEO's Report 2010

Special thanks

Furnistore would not exist without our team of some 40 wonderful hard working volunteers, our loyal staff and our superb CEO Jenny Barrett

Well, it's been an interesting year! As the recession really started to bite in the first half of the year and both sales and collections dramatically dropped, it became apparent that our Horley warehouse was no longer financially cost effective and, if we were to remain in business, we would have to look for alternative, more affordable premises.

All the trustees worked extremely hard to find an alternative warehouse that was affordable and, thanks to the remarkable efforts of Penny Pinkerton in securing our new premises and Malcolm Walker in repairing and making good the internal and external structure, we were able to move in at the start of November and start trading within a week. There are so many people to thank for making the move possible, in particular Freda and David Clark, Simon Parker, Colin Miles who drove and lifted the whole week, Mary Evans who swept the old warehouse and, with Vikki, cleaned the offices and kitchen of the new and Paul Allen who helped Colin throughout the week. Sadly, as with all moves, we lost some excellent volunteers who didn't want to move with us from Horley. Our grateful thanks go to them for the time and talents they spent with us. Our Volunteer Co-ordinator, Sue Shortman, also felt it a good time to move on and left us at the end of the year following the appointment of her replacement, Ian Buckland. Sue is much missed and we wish her and her family well. Colin Miles also left in order to reduce his hours and spend more time with his children.

Most of our clients and customers found us and hopefully we didn't cause too many problems for them during our transfer!

So now we have moved to smaller but affordable premises; we are back to full staffing levels and working hard to recruit new volunteers in our more central location in Redhill. The new year is looking brighter with a new on line stock system due to be implemented in late April, generously funded by Surrey County Council, and the development of the Surrey Reuse Network. We have great plans for the future but 2011 has to be a year of consolidation to allow all the recent changes of location and staff to develop.

These people served as Trustees for all or part of the year:

Malcolm Walker, Freda Clark

Lloyd Liles Gareth Owen

Rob Tomlinson Penny Pinkerton

Chris Green Jonathan Essex

